



Warm Welcomes Surrey

Free places for anyone
to come and get warm
this winter.

**A place to come inside, warm up, enjoy a free hot
drink and meet others this winter. We can help
you access support and advice too if needed.**



Find your nearest Warm Welcome in
Surrey by scanning the QR code, visiting
surreycc.gov.uk/warmwelcome or by calling
0300 200 1008 (9am to 5pm, Monday to
Friday, excluding bank holidays)

surreycc.gov.uk/warmwelcome



SURREY
COUNTY COUNCIL

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Do you know someone who could use a Warm Welcome?

Warm Welcomes are free places across Surrey for anyone to come and get warm this winter.

We understand that sometimes winter can be a hard time both financially and socially for people. We don't want you to be cold or alone or feeling there isn't support available.

Warm Welcomes are a place to come inside, warm up, enjoy a free hot drink and meet others in your local area. Some Warm Welcomes also host activities and events for different ages. They can also help you access support and advice too if needed.



We have over 80 Warm Welcomes this year in Surrey. A full list can be found by scanning the QR code, visiting surreycc.gov.uk/warmwelcome or by calling 0300 200 1008 (9am to 5pm, Monday to Friday, excluding bank holidays)



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5 things that could make your life easier this winter:

- 1. STEP Surrey**
Find jobs in Surrey, learn new skills and get free employment support, including if you need help to find a job or keep your current job. Connect to Work from Surrey County Council could also help, this is supported employment to help you succeed in work. www.stepsurrey.co.uk
- 2. Pension Credit**
Don't miss out on Pension Credit. If you're aged over 66 you could be entitled to Pension Credit which is worth on average over £4,200 a year. Check your eligibility at gov.uk/pension-credit or by calling 0800 99 1234
- 3. Keeping Safe and Well in Winter**
Winter weather such as flooding, snow and ice can affect our day to day lives. The Winter Advice Hub helps you be more prepared to keep you and those around you safe, well and warm this winter, and it includes information on signing up for cold weather and flood alerts, preparing for emergencies, salting and gritting advice, and much more. surreycc.gov.uk/winter
- 4. Citizens Advice**
Find support through your local Citizens Advice if you need help with money, debt, benefits checks and more. www.citizensadvice.org.uk/about-us/contact-us
- 5. Priority Services Register**
Free UK wide service which provides extra advice and support, including when there's an interruption to your electricity, gas or water supply, ensuring there is extra help available to people in vulnerable situations. www.thepsr.co.uk

Visit surreycc.gov.uk/welfare or call **0300 200 1008** (9am to 5pm, Monday to Friday excluding bank holidays) Textphone (via Text Relay) 18001 0300 200 1008 SMS 07860 053 465 or Surrey Library staff can help signpost to help, advice and support.