

Key Statistics

Citizens Advice Mole Valley (member)

01/04/2019 31/03/2020



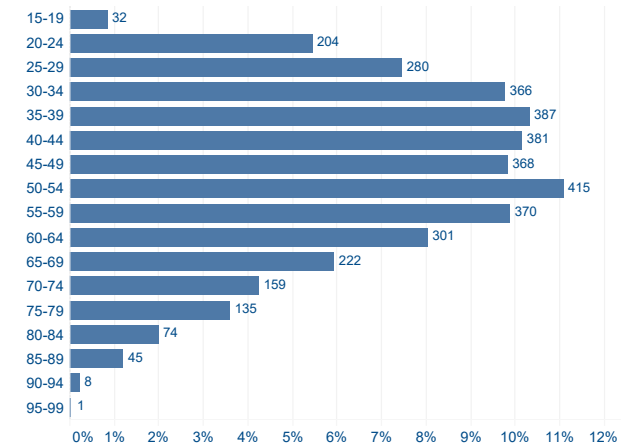
Summary

Clients	3,836
Quick client contacts	362
Issues	19,114
Activities	9,678
Cases	4,602
Outcomes	
Income gain	£1,619,946
Re-imbursements, services, loans	£17,732
Debts written off	£200,069
Repayments rescheduled	£871
Other	£2,417

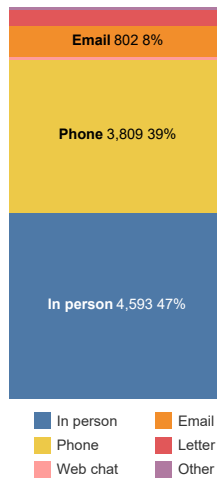
Issues

Issues	Clients
Benefits & tax credits	1,378
Benefits Universal Credit	1,222
Consumer goods & services	221
Debt	494
Discrimination & Hate & GVA	146
Education	50
Employment	507
Financial services & capability	182
Health & community care	153
Housing	642
Immigration & asylum	121
Legal	350
Other	295
Relationships & family	468
Tax	85
Travel & transport	190
Utilities & communications	109
Grand Total	19,114

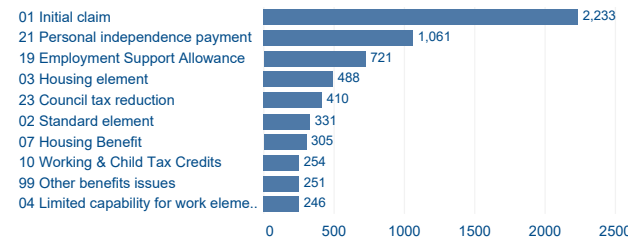
Age



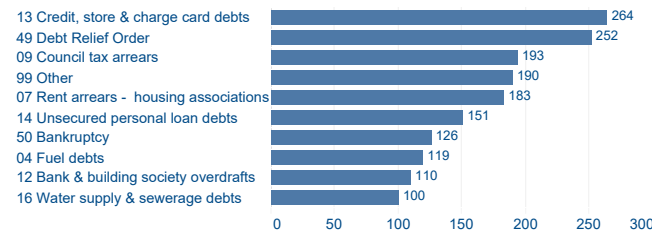
Channel



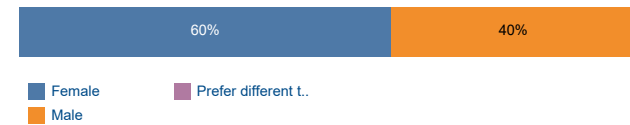
Top benefit issues



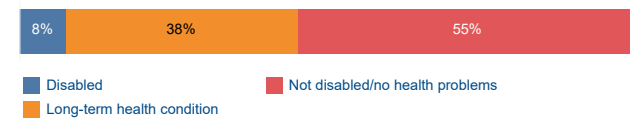
Top debt issues



Gender



Disability / Long-term health



Ethnicity

