

# Key Statistics

Citizens Advice Mole Valley (member)

01/04/2020 31/03/2021



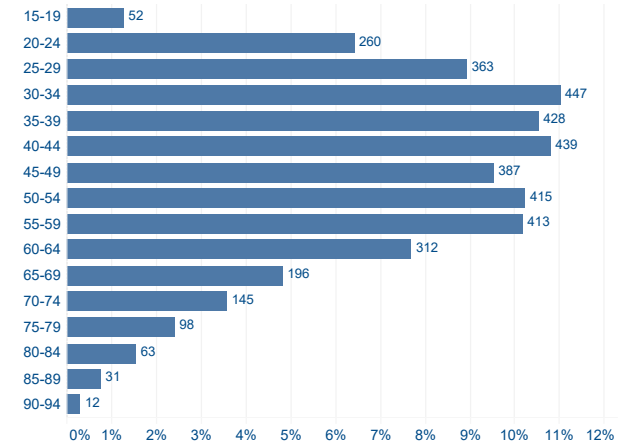
## Summary

<b>Clients</b>	<b>4,666</b>
<b>Quick client contacts</b>	<b>328</b>
<b>Issues</b>	<b>19,003</b>
<b>Activities</b>	<b>10,415</b>
<b>Cases</b>	<b>4,924</b>
<b>Outcomes</b>	
Income gain	£306,577
Re-imbursements, services, loans	£15,627
Debts written off	£127,542
Repayments rescheduled	£0
Other	£3,786

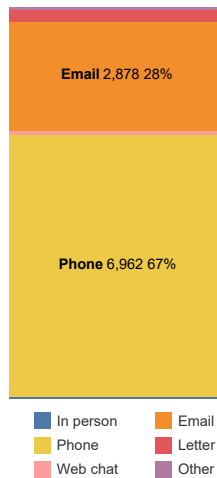
## Issues

Issues	Clients
Benefits & tax credits	1,252
Benefits Universal Credit	1,489
Consumer goods & services	332
Debt	377
Discrimination & Hate & GVA	138
Education	43
Employment	779
Financial services & capability	197
Health & community care	170
Housing	844
Immigration & asylum	124
Legal	411
Other	316
Relationships & family	479
Tax	83
Travel & transport	155
Utilities & communications	87
<b>Grand Total</b>	<b>19,003</b>

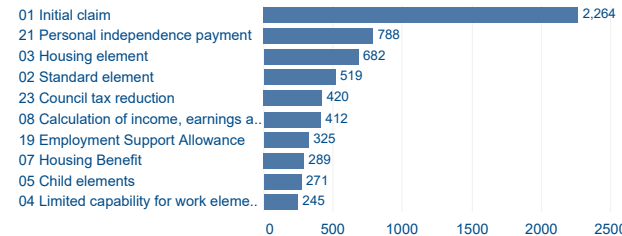
## Age



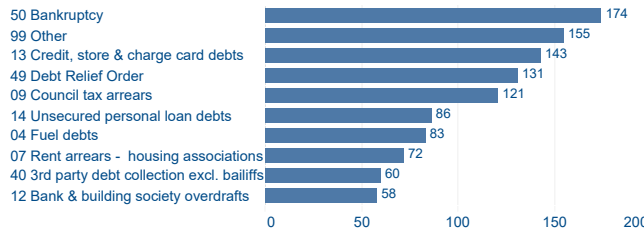
## Channel



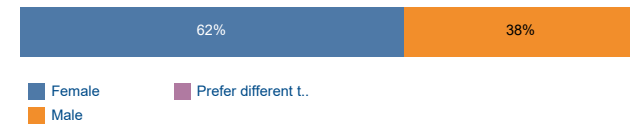
## Top benefit issues



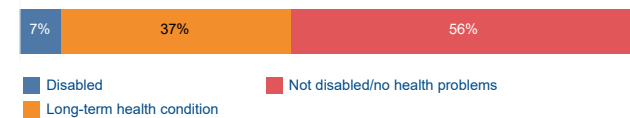
## Top debt issues



## Gender



## Disability / Long-term health



## Ethnicity

