

Key Statistics

Citizens Advice Mole Valley (member)

01/10/2018 28/12/2018

citizens
advice

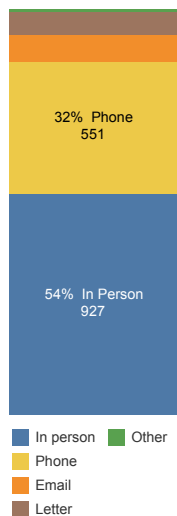
Summary

Clients	908
Quick client contacts	98
Issues	3,510
Activities	1,702
Cases	866

Outcomes

Income gain	£152,014
Re-imbursements, services, loans	£4,088
Debts written off	£64,694

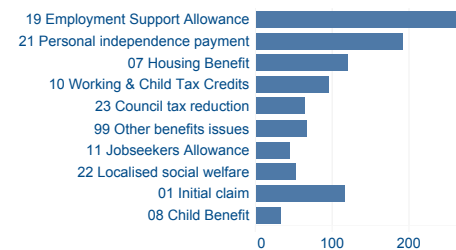
Channel



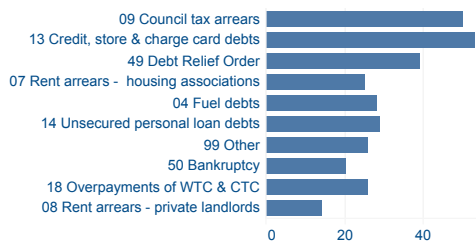
Issues

Issues	Clients
Benefits & tax credits	1,111
Benefits Universal Credit	163
Consumer goods & services	97
Debt	437
Discrimination	50
Education	8
Employment	264
Financial services & capability	155
Health & community care	51
Housing	324
Immigration & asylum	44
Legal	172
Other	146
Relationships & family	295
Tax	53
Travel & transport	54
Utilities & communications	86
Grand Total	3,510

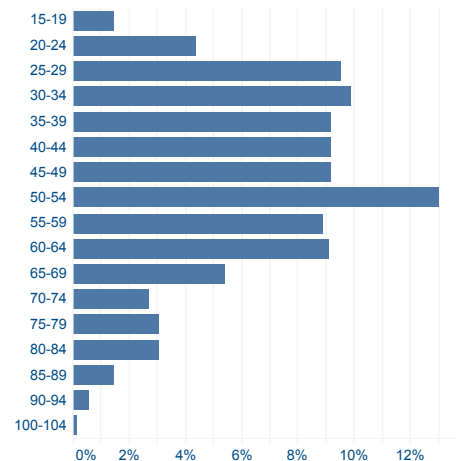
Top benefit issues



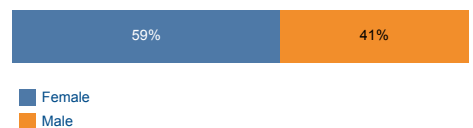
Top debt issues



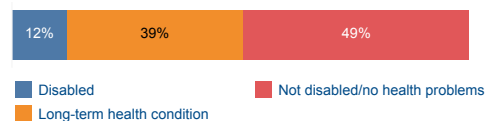
Age



Gender



Disability / Long-term health



Ethnicity

