

Key Statistics

Citizens Advice Mole Valley (member)

02/07/2018 28/09/2018

citizens
advice

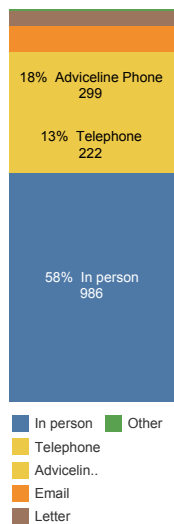
Summary

Clients	943
Quick client contacts	138
Issues	3,861
Activities	1,691
Cases	943

Outcomes

Income gain	£131,476
Re-imbursements, services, loans	£3,555
Debts written off	£11,798
Repayments rescheduled	£1,452

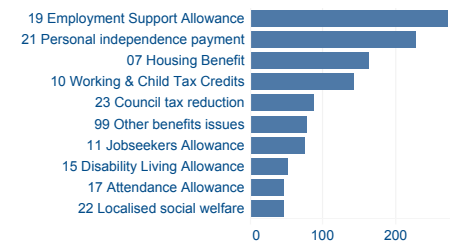
Channel



Issues

Issues	Clients
Benefits & tax credits	1,382
Benefits Universal Credit	29
Consumer goods & services	120
Debt	422
Discrimination	64
Education	12
Employment	319
Financial services & capability	135
Health & community care	99
Housing	426
Immigration & asylum	56
Legal	157
Other	127
Relationships & family	315
Tax	60
Travel & transport	52
Utilities & communications	86
Grand Total	3,861

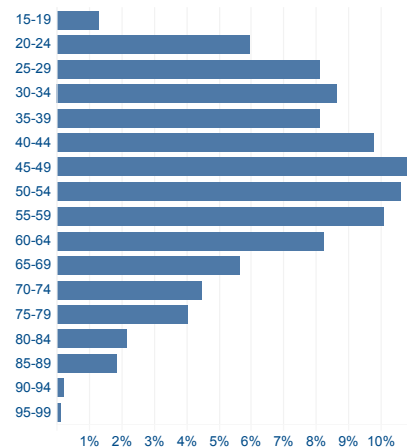
Top benefit issues



Top debt issues



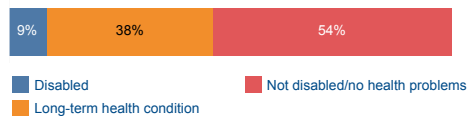
Age



Gender



Disability / Long-term health



Ethnicity

