

Key Statistics

Citizens Advice Mole Valley (member)

03/04/2018 29/06/2018

citizens
advice

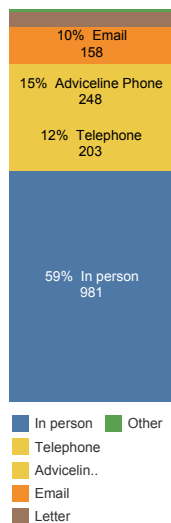
Summary

Clients	878
Quick client contacts	91
Issues	3,641
Activities	1,663
Cases	846

Outcomes

Income gain	£161,145
Re-imbursements, services, loans	£9,535
Debts written off	£27,616
Repayments rescheduled	£634

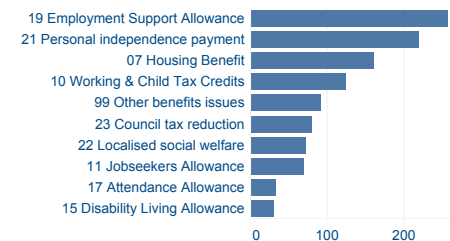
Channel



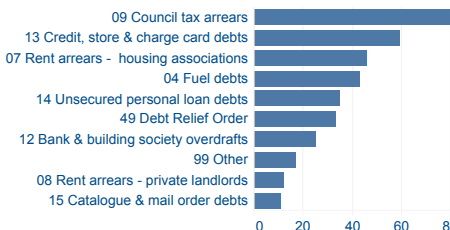
Issues

Issues	Clients
Benefits & tax credits	1,294
Benefits Universal Credit	16
Consumer goods & services	121
Debt	448
Discrimination	44
Education	24
Employment	330
Financial services & capability	132
Health & community care	86
Housing	318
Immigration & asylum	55
Legal	186
Other	138
Relationships & family	320
Tax	36
Travel & transport	35
Utilities & communications	58
Grand Total	3,641

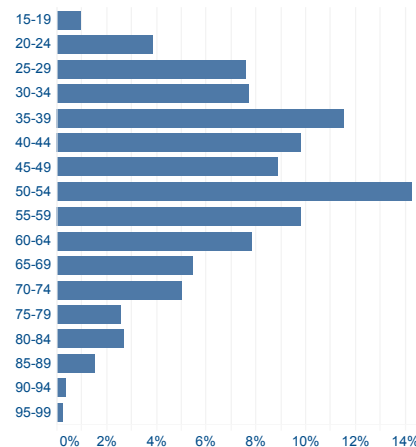
Top benefit issues



Top debt issues



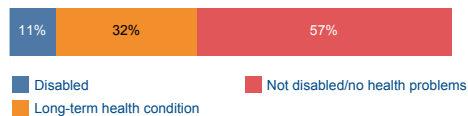
Age



Gender



Disability / Long-term health



Ethnicity

