

Homeless

Joe is homeless with no money or food. He is worried that his violent father will find him again and he urgently needs a safe place to live



**citizens
advice**

Mole Valley

Client's story

Joe was placed in foster care locally in Mole Valley from an early age. Whilst at university he spent holidays with his foster parents here in Mole Valley. After finishing university, he lived and worked in Kent and then lived with his father. Sadly his father had his own difficulties and when he physically attacked Joe, this was reported to the police.

Joe had been living rough for the last six months before going to stay with friends in the north of England trying to avoid his violent father. Joe returned to Mole Valley when his father discovered where he was staying. Fearing for his safety Joe reported his situation to Surrey police. Unable to provide any safe accommodation, they advised Joe to go to Mole Valley District Council for a homelessness interview.

On arrival at Lyons Court that morning, advisers found Joe waiting with a suitcase and a carrier bag. He was homeless and these were his possessions. He had been sent to Citizens Advice to check for residence options, because he seemed to have no straightforward connection to Mole Valley.

How we helped Joe

Using CA Advisernet resources the adviser checked to see if Joe's special circumstances might enable him to establish a local connection with Mole Valley. Joe met the criteria under ... if you're returning to the district where you were brought up or have lived for a long time... This was printed out for Joe to take to show to the Mole Valley council officers.

A short while later Joe returned to us with a promise of a flat-share in a local town which he knew well. However Joe needed to arrive by 3pm and had no money and no food. We were able to provide him with the train fare from a charitable fund provided by a local charity. We were also able to provide him with some items of food from an emergency box provided by the Dorking foodbank.

There was much rejoicing by all those over this very successful outcome! It was very much a team effort with the different agencies working together.

